



## **Your new branch is due to open**

**Birkenhead Post Office**  
**2 Princess Pavement, Grange Precinct, Birkenhead, CH41 2XY,**  
**(Formerly Yorkshire Bank)**

We asked your views on some key areas about our plans to restore the Post Office service in the local community. We received three responses who welcomed the return of the Post Office to the local community.

Due to operational reasons the branch did not open at the new premises as previously advised. Please accept our apologies for any inconvenience caused.

We are pleased to confirm your Post Office branch is scheduled to open at the new premises at: 2 Princess Pavement, Grange Precinct, Birkenhead, CH41 2XY, on Tuesday 2 May 2023 at 09:00.

The temporary Post Office service, which is operating from 6 Princes Pavement, Grange Precinct, Birkenhead, CH41 2XY, will cease from Friday 28 April 2023 at 17:30. Should these dates change, posters will be displayed in branch and the new premises to let customers know.

### **Key points raised:**

- Access
- Space inside the store

### **Response to key points:**

#### **Access**

We are mindful of the needs of all our customers, including those with mobility concerns. The new branch will have level access and a wide automatic door at the entrance. Internally, there will be a hearing loop and space for a wheelchair.

#### **Internal layout**

We will work closely with our postmaster to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this. There will be three screened Post Office serving counters, with a low-level writing desk and a low-level serving counter facility.

When the Post Office opens at the new location, it will continue to operate as our mains style branches and offer the same range of Post Office products and services, with a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax, and On Demand Travel Insurance.

We do hope that you will enjoy using the new Post Office.

### **Post Office opening hours**

Monday - Friday	09:00 – 17:30
Saturday	09:00 – 12:00
Sunday	Closed