



Dear Customer

Branch Unplanned Closure

Bedale Post Office, 6 Market Place, Bedale, DL8 1EQ

Affecting: Crakehall, Leeming Bar, Leeming, Snape, Newton le Willows, Well, Carthorpe, Scruton, Morton On Swale, Kirkby Fleetham, Hunton, Finghall, Middleham, Bellerby, West Witton, Dishforth, Redmire and West Burton Mobile Services

We are writing to advise you that, for operational reasons, the above branch closed on Wednesday 8 July 2026. As a result of the closure, the mobile services Crakehall, Leeming Bar, Leeming, Snape, Newton le Willows, Well, Carthorpe, Scruton, Morton On Swale, Kirkby Fleetham, Hunton, Finghall, Middleham, Bellerby, West Witton, Dishforth, Redmire and West Burton which were operated by the postmaster from Bedale Post Office also closed on 8 July 2026. Please accept my apologies for the late notification on this occasion.

We are working to restore these Post Office services, and I apologise for any inconvenience these closures may cause locally. In the interim, we hope that our customers will continue to use Post Office services and details of possible alternative Post Office branches in the area are shown at the end of this letter. The latest available branch information can be found on our website www.postoffice.co.uk/branch-finder

We're carrying out this notification in line with our Principles of Community Engagement. An extract relating to Notification is available at the end of this letter.

If you are a local representative, we will ensure that you are kept advised of developments in due course.

We would like to thank you for your patience at this time.

Yours faithfully

Jonathan Walker

Jonathan Walker
Retail Change Lead

How to contact us:

comments@postoffice.co.uk

postofficeviews.co.uk

FREEPOST Your Comments

There are times our branches may need to make changes to their opening hours. The latest available branch information, including any additional possible alternative Post Office branches in the area, can be found on our website www.postoffice.co.uk/branch-finder

For additional information about product availability call 03457 223344.
For details of maximum value of transactions, please speak to the branch postmaster.

We sell Royal Mail and Parcelforce Worldwide services.
Postage services from other companies are also available in selected branches

Alternative branches for Bedale Post Office

Burneston Post Office	<u>Services available</u>
Burneston Bedale DL8 2HT	Offers the similar services, however excluding a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax, On Demand Travel Insurance.

Opening times	Access										
<table><tr><td>Mon, Tue & Thu</td><td>09:00 – 13:00 14:00 – 17:30</td></tr><tr><td>Wed</td><td>09:00 – 13:00</td></tr><tr><td>Fri</td><td>14:00 – 17:30</td></tr><tr><td>Sat</td><td>09:00 – 12:30</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon, Tue & Thu	09:00 – 13:00 14:00 – 17:30	Wed	09:00 – 13:00	Fri	14:00 – 17:30	Sat	09:00 – 12:30	Sun	Closed	Access is level at the entrance to the premises.
Mon, Tue & Thu	09:00 – 13:00 14:00 – 17:30										
Wed	09:00 – 13:00										
Fri	14:00 – 17:30										
Sat	09:00 – 12:30										
Sun	Closed										

Getting there
Approximately 3.5 miles from Bedale Post Office branch, along varied terrain. Roadside parking is available nearby. There are local buses serving the surrounding area.

Northallerton Post Office	<u>Services available</u>
190 High Street Northallerton DL7 8LF	Offers the same services.

Opening times	Access				
<table><tr><td>Mon - Sat</td><td>09:00 – 17:30</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon - Sat	09:00 – 17:30	Sun	Closed	Access is level at the entrance to the premises.
Mon - Sat	09:00 – 17:30				
Sun	Closed				

Getting there
Approximately 8 miles from Bedale Post Office branch, along varied terrain. Time restricted parking is available outside the branch. There are local buses serving the surrounding area.

Alternative branch for Crakehall Mobile Service

Catterick Garrison Post Office	Services available
Spar 1 Hildyard Row Catterick Garrison DL9 4DH	Offers the same services, with the addition of Euro/Dollar Travel Money.
Opening times	Access
Mon - Sun07:00 – 17:00	Access is level at the entrance to the premises.
Getting there	

Approximately 7.4 miles from Crakehall Mobile Service, along varied terrain. Time restricted roadside parking is available nearby. Public transport is available to and from the surrounding area.

Alternative branch for Leeming Bar Mobile Service

Northallerton Post Office		Services available
190 High Street Northallerton DL7 8LF		Offers the similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 17:00	Access is level at the entrance to the premises.
Sun	Closed	
Getting there		

Approximately 6.2 miles from Leeming Bar Mobile Service, along varied terrain. Time restricted parking is available outside the branch. Public transport is available to and from the surrounding area

Alternative branch for Leeming Mobile Service

Northallerton Post Office		Services available
190 High Street Northallerton DL7 8LF		Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 17:30	Access is level at the entrance to the premises.
Sun	Closed	
Getting there		

Approximately 6.5 miles from Leeming Mobile Service, along varied terrain. Time restricted parking is available outside the branch Public transport is available to and from the surrounding area.

Alternative branch for Snape Mobile Service

Burneston Post Office	Services available
Burneston Bedale DL8 2HT	Offers the similar services, however excluding Vehicle Tax.

Opening times

Mon, Tue, Thu, Fri	09:00 – 13:00 14:00 -17:30
Wed	09:00 – 13:00
Sat	09:00 – 12:30

Access

Access is level at the entrance to the premises.

Getting there

Approximately 4.2 miles from Snape Mobile Service, along varied terrain. Roadside parking is available outside the branch. Public transport is available to and from the surrounding area.

Alternative branch for Newton-le-Willows Mobile Service

Catterick Garrison Post Office	Services available
Spar 1 Hildyard Row Catterick Garrison DL9 4DH	Offers similar services, with the addition of Euro/Dollar Travel Money.

Opening times

Mon - Sun	09:00 – 17:00
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Access

Access is level at the entrance to the premises.

Getting there

Approximately 6.1 miles from Newton le Willows Mobile Service, along varied terrain. Time restricted roadside parking is available nearby with a dedicated disabled parking bay. Public transport is available to and from the surrounding area.

Alternative branch for Well Mobile Service

West Tanfield Post Office	Services available
The Village Shop West Tanfield Ripon HG4 5JU	Offers similar services, with the addition of Euro Travel Money however excluding Vehicle Tax.

Opening times

Mon - Fri	09:00 – 13:00
Sat	09:00 – 12:00
Sun	Closed

Access

There is a ramp at the entrance to the premises.

Getting there

Approximately 2.2 miles from Well Mobile Service Post Office branch, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.

Alternative branch for Carthorpe Mobile Service

Burneston Post Office		<u>Services available</u>	
Burneston Bedale DL8 2HT		Offers similar services, however excluding Vehicle Tax.	
Opening times		Access	
Mon, Tue, Thu & Fri	09:00 – 13:00 14:00 -17:30		Access is level at the entrance to the premises.
Wed	09:00 – 13:00		
Sat	09:00 -12:30		
Getting there			

Approximately 1.1 miles from Carthorpe Mobile Service, along varied terrain. Roadside parking is available outside the branch. Public transport is available to and from the surrounding area.

Alternative branch for Scruton Mobile Service

Northallerton Post Office		Services available
190 High Street Northallerton DL7 8LF		Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 17:30	Access is level at the entrance to the premises.
Sun	Closed	
Getting there		

Approximately 5.4 miles from Scruton Mobile Service, along varied terrain. Time restricted parking is available outside the branch. Public transport is available to and from the surrounding area.

Alternative branch for Morton On Swale Mobile Service

Northallerton Post Office		Services available
190 High Street Northallerton DL7 8LF		Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 17:30	Access is level at the entrance to the premises.
Sun	Closed	
Getting there		

Approximately 3.5 miles from Morton On Seale Mobile Service, along varied terrain. Time restricted parking is available outside the branch. Public transport is available to and from the surrounding area.

Alternative branch for Kirkby Fleetham Mobile Service

Scorton Post Office		Services available
High Row Scorton Richmond DL10 6DH		Offers similar services, with the addition of Euro Travel Money, however excluding Vehicle Tax.
Opening times		Access
Mon - Sat	07:00 – 19:00	Access is level at the entrance to the premises.
Sun	08:00 – 17:00	
Getting there		
Approximately 6.8 miles from Kirkby Fleetham Mobile Service, along varied terrain. Parking is available outside the branch. Public transport is available to and from the surrounding area.		

Alternative branches for Hunton Mobile Service

Catterick Garrison Post Office		Services available
Spar 1 Hildyard Row Catterick Garrison DL9 4DH		Offers similar services, with the addition of Euro/Dollar Travel Money.
Opening times		Access
Mon - Sun	09:00 – 17:00	Access is level at the entrance to the premises.
Getting there		
Approximately 4.1 miles from Hunton Mobile Service, along varied terrain. Time restricted roadside parking is available nearby with a dedicated disabled parking bay. Public transport is available to and from the surrounding area.		

Walkerville Garrison Post Office		Services available
Co-op 11-12 The Broadway Catterick Garrison DL9 4RF		Offers similar services, with the addition of a Comprehensive range of Travel Money and On Demand Travel Insurance.
Opening times		Access
Mon - Fri	09:00 – 17:30	Access is level at the entrance to the premises.
Sat	09:00 – 12:30	
Sun	Closed	
Getting there		
Approximately 4.9 miles from Hunton Mobile Service, along varied terrain. Parking is available outside the branch. Public transport is available to and from the surrounding area.		

Alternative branches for Finghall Mobile Service

East Witton Post Office	Services available
22 East Witton Leyburn DL8 4SH	Offers the same services, however excluding Vehicle Tax.
Opening times	Access
Mon - Wed 09:00 – 13:00	Access is level at the entrance to the premises.
Getting there	
Approximately 4.2 miles from Finghall Mobile Service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.	

Leyburn Post Office	Services available
Co-op 11 Market Place Leyburn DL8 5BG	Offers similar services, with the addition of a Comprehensive range of Travel Money and On Demand Travel Insurance.
Opening times	Access
Mon - Sat 09:00 – 13:00 14:00 – 17:30	Access is level at the entrance to the premises.
Getting there	
Approximately 4.6 miles from Finghall Mobile Service, along varied terrain. There is car park opposite the branch. Public transport is available to and from the surrounding area.	

Alternative branches for Middleham Mobile Service

East Witton Post Office	Services available
22 East Witton Leyburn DL8 4SH	Offers the same services, however excluding Vehicle Tax.
Opening times	Access
Tue - Wed 09:00 – 13:00	Access is level at the entrance to the premises.
Getting there	
Approximately 2.1 miles from Middleham Mobile Service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.	

Leyburn Post Office		Services available
Co-op 11 Market Place Leyburn DL8 5BG		Offers similar services, with the addition of a Comprehensive range of Travel Money and On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 13:00 14:00 – 17:30	Access is level at the entrance to the premises.
Getting there		

Approximately 2.2 miles from Middleham Mobile Service, along varied terrain. There is car park opposite the branch. Public transport is available to and from the surrounding area.

Alternative branches for Bellerby Mobile Service

Leyburn Post Office		Services available
Co-op 11 Market Place Leyburn DL8 5BG		Offers similar services, with the addition of a Comprehensive range of Travel Money and On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 13:00 14:00 – 17:30	Access is level at the entrance to the premises.
Getting there		

Approximately 1.8 miles from Bellerby Mobile Service, along varied terrain. There is car park opposite the branch. Public transport is available to and from the surrounding area.

East Witton Post Office		Services available
22 East Witton Leyburn DL8 4SH		Offers the same services, however excluding Vehicle Tax.
Opening times		Access
Tue - Wed	09:00 – 13:00	Access is level at the entrance to the premises.
Getting there		

Approximately 5.8 miles from Bellerby Mobile Service, along varied terrain. Roadside parking is available nearby. transport is available to and from the surrounding area.

Alternative branch for West Witton Mobile Service

Leyburn Post Office		Services available
Co-op 11 Market Place Leyburn DL8 5BG		Offers similar services, with the addition of a Comprehensive range of Travel Money and On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 13:00 14:00 – 17:30	Access is level at the entrance to the premises.
Getting there		
Approximately 3.9 miles from West Witton Mobile Service, along varied terrain. There is car park opposite the branch. Public transport is available to and from the surrounding area.		

Alternative branches for Dishforth Mobile Service

Topcliffe Post Office		Services available
Long Street Topcliffe Thirsk YO7 3RL		Offers similar services, with the addition of Euro/Dollar Travel Money.
Opening times		Access
Mon - Fri	08:30 – 17:00	There is a ramp at the entrance to the premises.
Sat	09:00 – 12:00	
Sun	Closed	
Getting there		
Approximately 4.3 miles from Dishforth Mobile Service, along varied terrain. Parking is available outside the branch. Public transport is available to and from the surrounding area.		

Boroughbridge Post Office		Services available
Horsefair Boroughbridge York YO51 9AA		Offers similar services, with the addition of a Comprehensive range of Travel Money, Passport Check & Send and On Demand Travel Insurance.
Opening times		Access
Mon - Fri	09:00 – 17:00	There are steps at the entrance to the premises.
Sat	09:00 – 12:30	
Sun	Closed	
Getting there		
Approximately 5 miles from Dishforth Mobile Service, along varied terrain. Time restricted roadside parking is available nearby. Public transport is available to and from the surrounding area.		

Alternative branch for Redmire Mobile Service

Leyburn Post Office		Services available
Co-op 11 Market Place Leyburn DL8 5BG		Offers similar services, with the addition of a Comprehensive range of Travel Money and On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 13:00 14:00 – 17:30	Access is level at the entrance to the premises.
Getting there		
Approximately 4.9 miles from Redmire Mobile Service, along varied terrain. There is car park opposite the branch. Public transport is available to and from the surrounding area.		

Alternative branch for West Burton Mobile Service

Leyburn Post Office		Services available
Co-op 11 Market Place Leyburn DL8 5BG		Offers similar services, with the addition of a Comprehensive range of Travel Money and On Demand Travel Insurance.
Opening times		Access
Mon - Sat	09:00 – 13:00 14:00 – 17:30	Access is level at the entrance to the premises.
Getting there		
Approximately 7.3 miles from West Burton Mobile Service, along varied terrain. There is car park opposite the branch. Public transport is available to and from the surrounding area.		

To get this information in a different format, for example, in larger print, audio or braille call
03452 66 01 15 or Textphone 03457 22 33 55.

Principles of Community Engagement on changes to the Post Office network (extract)

A full version of this document is available on our Consultation Hub - postofficeviews.co.uk

We are committed to engaging and supporting our customers and their representatives as we make changes to the Post Office network. The following Principles will be adopted when communicating about changes to your local Post Office branch.

We will **Notify** - where we are informing customers of changes around:

- Opening hours
- Unplanned closure¹/ planned service interruption
- Re-opening of a closed branch in the same site
- Opening a new branch unrelated to a previous closure
- Location used by a Mobile Post Office within a community
- Franchising of a Directly Managed branch in its existing site where there are no changes to access to the Post Office serving point

We will display a poster in branch (or nearby if appropriate) to notify customers of the above changes, aiming to provide four weeks' notice. Four weeks' notice may not be possible for an unplanned change, and in these instances, we will provide notice as soon as we are able to. For closures we will include details of the nearest alternative Post Offices and our customer helpline/textphone.

We notify locally elected representatives including but are not restricted to the Member of Parliament, Scottish Parliament, Welsh Parliament, or Northern Ireland Assembly, Local Authority Chief Executive, Ward Councillors, Parish or Community Council, selected charities, local Citizens Advice, Age UK, Northern Ireland's Disability Action and Northern Ireland's Rural Community Network. They are also encouraged to share all information additionally with local groups and organisations who they believe have an active interest in changes to their local Post Office.

These Principles have been agreed with Citizens Advice, Consumer Scotland and the General Consumer Council for Northern Ireland, the independent statutory consumer advocacy bodies.

What to do if you feel these Principles haven't been followed:

Please get in touch so we can investigate your complaint. We'll explain in our reply whether we believe we have followed our Principles of Community Engagement and will provide you with the contact details for the relevant consumer advocacy body (Citizens Advice, Consumer Scotland, or the Consumer Council for Northern Ireland) if you're not satisfied with our response. The consumer advocacy body will independently assess whether we have followed the Principles of Community Engagement process (rather than the decision itself) and recommend any actions with respect to the complaint.

Postofficeviews.co.uk

Comments@postoffice.co.uk

FREEPOST Your Comments

Call: 03452 66 01 15

Textphone: 03457 22 33 55

¹Where the closure is unplanned, the service provision in the area will be reviewed based on current usage, modelling and availability of any suitable replacement or alternative service model. A commercial decision will be made if to actively seek to replace the closed service and will not be subject to public consultation.