Changes to your branch®

We recently asked your views regarding access in relation to our plans to franchise Abergavenny Post Office.

We received 24 responses from customers which didn't raise any concerns regarding access.

However, we will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area. The same products and services will be available.

The new operator will be responsible for ensuring that the branch has sufficient staff to cope with demand and the branch has been sized based on current and future predicted customer levels.

Also, please note there has been a change to the Saturday closing time that was previously advised, the branch will now close at 14:00.

To make the change the branch will close temporarily on Tuesday 21 April 2020 at 16:00 and re-open on Wednesday 22 April 2020 at 09:00.

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch.

Details of nearby alternative branches are shown below.

- Mardy Post Office, Hereford Road, Mardy, Abergavenny, NP7 6LE
- Crickhowell Post Office, Beaufort Street, Crickhowell, NP8 1AE
- Blaenavon Post Office, 12 Broad Street, Blaenavon, Pontypool, NP4 9ND
- Brynmawr Post Office, 8 Beaufort Street, Brynmawr, Ebbw Vale, NP23 4AE

If you would like this information in Braille, large print or audio call 03457 22 33 44, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website postofficeviews.co.uk